

# Niklas Blomqvist

Gothenburg, Sweden

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## Personal Details:

**Date of Birth:** 17/11/1966 • **Place of Birth:** Piteå, Sweden

**Nationality:** Swedish • **Gender:** Male • **Civil Status:** Married



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## Director of Change Management, Quality & Strategy

*Accomplished and growth-driven professional with extensive experience leading business operations, strategic initiatives, change, and staff members with an aim to accomplish organisational objectives and ensure excellence.*

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Solid history of success in designing and implementing effective strategies and plans to fulfil business needs. Demonstrated expertise in mitigating potential risks, providing guidance and support to team members, and ensuring compliance with defined policies. Expert in identifying new business/process improvement opportunities and increasing operational profits. Adept at formulating standard operating procedures and resolving impending issues.

### Highlights of Expertise

- Quality Management
- Change Management
- Balanced Scorecard
- Strategic and tactical plans
- Risk Assessment & Mitigation
- Revenue & Profits Maximisation
- Process Automation & Optimisation
- Business Growth & Development

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## Career Experience

Niblom Consulting AB, Gothenburg, Sweden

### CEO (2019)

Oversaw end-to-end business operations, including strategic initiatives, service delivery, and staff members with an aim to increase profitability. Planned, developed, and managed a new excellence model for schools in collaboration with the Hamdan Foundation, Dubai Government, and European Foundation for Quality Management. Improved the performance elementary and secondary private schools throughout Dubai and Sweden by conducting assessments and providing improvements recommendation. Delivered training and lectures at the Jönköping University in Sweden with a focus on ensuring student growth and achievement.

- ◆ Selected as the Team Leader for the first Global On-line (remote) assessment for EFQM with the new 2020 Model, Assessing Sertecpet Oil engineering company based in Latin America
- ◆ Selected as the Deputy Team Lead for the assessment of BMW's plant in Mexico with aspirations to establish image as world class in both sustainability and efficiency.

SFK, Swedish Association for Quality, SEAQ, Gothenburg, Sweden

### PRESIDENT (2017 to 2019)

Led change and innovation in the national quality strategy to improve the overall quality and ensure alignment with company's core values. Promoted brand awareness and expanded reach of influence into new sectors by implementing effective strategies. Planned and delivered various conferences on excellence and agility by serving as the key speaker. Increased and retained memberships by fostering everlasting relationships and providing exceptional services. Defined strategy and financial plan to assure SFK's financial independence in the market.

- ◆ Enhanced the visibility of quality and SFK in Swedish media and conferences as well as increased business awareness to the public by multiple times since before.

Qualify AB, Jönköping, Sweden

### CHAIRMAN OF THE BOARD, INTERIM CEO (2017 to 2018)

Managed end-to-end operations, including staff members, business growth, diversified product portfolio, and implementation of the expansion strategy. Enhanced and sustained customer experience for new and existing clients to ensure satisfaction. Streamlined operational activities by identifying areas of concern, enforcing procedures, and allocating workflow or resources effectively.

- ◆ Increased turnover by 15% through the expansion and broadening of the product portfolio
- ◆ Implemented effective marketing strategies that maximised profit by 20% of existing product portfolio.

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Volvo Car Cooperation, Gothenburg, Sweden

**PROGRAM LEAD VOLVO MANAGEMENT SYSTEM (2012 to 2018)**

Led programme's activities, including the concepts and projects of VMS, implementation of Volvo management system, and development of process handbook with a goal to enhance organisation's efficiencies and effectiveness. Headed and facilitated the global assessment to ensure compliance with company's defined procedures, guidelines, and measures. Improved staff performance by planning and delivering the strategic excellence training, guidance, and support.

- ◆ Formulated efficient designs, including requirements, solutions, and concepts for the Global Management System at Volvo Cars, resulting in securing 24 projects for the company.

*Additional experience as Process Assessment & Audit Manager, as Senior Business Process Analyst/TQM-Lead, VCC, Process & Operational Excellence Project Leader, VCC, Corporate Quality, as Customer Service Q and Environment & OD Manager, VCC, Technical Service, as Quality Development Manager/Customer Satisfaction Manager VCC, Engine Division, as Controller Investment & Budget, VCC, Engine Division, as Machining & Assembly (during studies) VCC, Engine Plant for Volvo Car Cooperation*

## Education & Credentials

**Chalmers Advanced Management Program**, Chalmers University, Chalmers Tekniska Högskola

**Master's Degree in Business Administration** (Civilekonom), University of Skövde, Högskolan I Skövde

**Orientation Course in Technology**, High School (Gymnasieskola), Fågelviksskolan Tibro

### Professional Development

- MiL, Leadership training 35 days, including project at IKEA
- TQM, CHAMPS Chalmers Advanced Management Programs
- European Excellence Award assessor, EFQM Business Excellence Model 35 Days
- Award Assessor, Malcolm Baldrige Excellence, Singapore Excellence Model, Swedish Excellence Model
- Auditor and Lead Auditor for ISO9000, Auditor for ISO14000
- Internal Consultant training for OD, Operational Development
- Six Sigma Green Belt, Six Sigma Black Belt
- Different Management and Improvement Methods & Tools

### Affiliations

- Member Ambassador (EVP), European Found for Quality Management (2009 to 2018)
- Board Member, Swedish Institute of Quality (SIQ) (2008 to 2016)

## Honours, Awards, & Assignments

**EFQM Global Award**, YRPG, Yangtze River Pharmaceutical Group, China, 2021 BMW, Production of Mini Cars, Oxford UK, 2018, West Lothian Municipality, Scotland, 2017, Coca Cola Supply Chain, CCI Icecek, 2016 iETT, Istanbul Turkey, 2015, Siemens, Congleton UK, 2014, Coca Cola, Turkey, 2012, UMICORE Precious Metal, 2011, EDF, Energy France, 2009, Boryspil Airport, Kiev Ukraine, 1999.

**Global Approach, EFQM-pilot** Grundfos, Global Group Assessment, 2014.

**Swedish Quality Award**, MTR, Mass Transit Railway, 2012, Stora Enso Packaging, 2011.

**Singapore Excellence Award**, Singapore Civil Defense Force, Singapore, 2010.

**Recognised for Excellence**, EFQM, Saudi Aramco Oil, Saudi Arabia, 2009, BMW San Luis Potosi 2019, Sertecpet Oil Engineering 2020, Ecuador Latin America

**Committed to Excellence**, Framtidskompassen AB, Elementary and Secondary School, 2019.

**European Quality Award Winner**, NOKIA, Mobile Phones Finland, 2000.

**Special Assignments**, Hamdan and EFQM Project, Excellence in schools Dubai 2019 | Jönköping University 2019 | PostNord Group Assessment 2015 | Husqvarna Sewing Machines, Sweden, 1999 and again in 2001.

**Lead of assessment at Volvo Cars, 1995-2018**, Assessment of over 50 Key operations and processes.